

Strategic Plan 2016 – 2021

Vision:

Creating Possibilities for Change in Young Lives

Values:

- We believe in possibilities
- We build healthy communities
- We believe people can change and grow
- We are accessible, collaborative and engaging
- We respect and invest in people
- We support excellence

Mission:

We make positive change possible in the lives of children, youth and families, in our community and our province.

We advance thinking and take action in mental health and autism through collaborative leadership.

We offer services that give each child, youth and family the opportunity to thrive and reach their full potential.

Strategic Priorities

Governance & Leadership

- Embed a systems approach in all planning and decision-making as Lead Agency for Autism and Child & Youth Mental Health
- Explore and implement a model of integration for Autism and Mental Health services
- Develop a youth and family engagement philosophy to guide everything we do
- Review and assess the current board governance model against governance responsibilities and implement changes as required
- Provide leadership and be recognized as a leader by investing in collaboration

Efficient Service Delivery

- Review, assess and update infrastructure
 - Information technology
 - Communications
 - Client information system
 - Facilities

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- Create and support an integrated system between Maltby Centre and the health, education, youth justice & child welfare sectors
- Build right service, right time approach to service access within Maltby Centre through early identification and rapid assessment coordination
- Be responsible stewards of resources for children and youth by developing, implementing and reporting on systems of accountability
- Adopt a Quality Improvement philosophy
- Create and implement a performance measurement framework

Human Development & Clinical Expertise

- Create a succession plan to manage future succession challenges, at the frontline, management and board levels
- Adopt a clinical supervision model to increase clinical integrity and maintain the commitment to staff development through supervision
- Advance our staff's clinical excellence and clinical currency through education, training and resources

Community Education & Capacity Building

- Strengthen our identity as a knowledge and capacity builder for those who work with children and youth
- Develop a plan for public education

Community Agency Collaboration

- Look for opportunities through CYSPC to participate in collaborative initiatives
- As part of our role as Lead Agency, in both Autism and Child & Youth Mental Health, foster high quality, collaborative relationships with partner agencies
- Evaluate partnerships on a regular basis with a goal of continuous improvement

Community Profile

- Enhance our presence in the community by marketing Maltby Centre as the “*go to place*” for expertise and leadership in Autism and Mental Health
- Develop a social media plan & policy
- Explore opportunities to rebrand Pathways by creating a new look and possibly a new name
- Expand opportunities to listen to families, partners and the community