



# ANNUAL REPORT 2017-2018



Mental Health & Autism Services  
for Children & Youth

Services de santé mentale et  
d'autisme pour enfants et jeunes



31 Hyperion  
Court



# JOINT MESSAGE

## FROM THE BOARD PRESIDENT AND EXECUTIVE DIRECTOR

### September 2018 Annual Report

Staff, Board and Community Partners will remember 2017/18 as the year that Pathways for Children and Youth became Maltby Centre. Our Board of Directors took the brave step of signing the documents in July and we launched officially in September.

The Open House was a wonderful celebration of our past and our future. Our staff worked hard to plan and make ready for the event. We could not have been more pleased with the outcome. Mayor Paterson and MPP Kiwala spoke and over 300 people attended. Special guests were all the members of our founding director's family who had advance notice that the name would be changed to honour JoAnne Maltby.

The rest of the year, our staff and Board were focused on what we are here to do; providing quality services to children and youth with a mental health issue and/or a diagnosis of Autism Spectrum Disorder. The good work continued on the ground within the changing context of provincial initiatives Moving on Mental Health (MoMH) and Ontario Autism Program (OAP).

We were sorry to say goodbye to long time Board member, Mary Kloosterman. We were able to also welcome Rick Anderson and Sheila Kingston as new Directors.

Our new logo is a bird poised in flight. The bird is meant to represent all stages of a child's journey. We feel it is a perfect symbol of our journey of learning, growing and finding possibilities.

*Beth ten Hove, Board President*  
*Nicki Collins, Executive Director*

# YEAR IN REVIEW

## BOARD

- Last Annual Meeting as Pathways for Children and Youth
- Signed off on new name, July 2017
- Hosted several generative discussions
- Participated in Children's Mental Health Ontario (CMHO) Advocacy campaign
- Met in all sites where services are delivered, with the exception of Northbrook
- Adapted Risk Framework and identified risks at Governance level

## ORGANISATIONAL SERVICES

- Successful implementation of a new Client Information System, EMHware
- Purchased new agency van
- Launched new website and all new print materials featuring new name and logo on the day of the Open House in September
- Supported and managed move to new co-location with Family and Children's Services in Sydenham



Moving Day in Sydenham



Pride 2018

346 children,  
youth and families  
served through  
Walk-in Clinics

231  
youth accessed  
School Outreach

2,766  
clients received  
Child & Youth  
Mental Health  
Services

# YEAR IN REVIEW

**41,000**  
direct service hours  
in Autism Services  
(SouthEast)

**513** families  
served in Autism  
Services

Connections  
for students:  
**1,578**  
consultation hours

## CHILD AND YOUTH MENTAL HEALTH (CYMH) SERVICES

- Board and staff participated at the CYMH week event held at Molly Brant School and hosted by the A.D.H.D. Parent Support Group
- Established walk-in clinics in 4 service sites
- Provided onsite services at One Roof and New Mentality started meeting there regularly
- Second year of Youth Advisory Committee
- Hosted Family Engagement training for community in March
- Initiated CYMH program review

## AUTISM SERVICES

- Ontario Autism Program was launched on June 26, 2017
- Established new 1-800 # as single point of access for SouthEast regions
- Co-sponsored Behavioural Solutions conference with St. Lawrence College
- Hosted Dr. Becky Ward training on June 15 & 16, 2017 for partners in SouthEast region



CYMH Week



YAC Committee



Autism Week



# NEW BRANDING

&

On September 22nd, we opened our doors to our community and hosted an Open House.



We invited our community partners, our clients and our families to celebrate 21 years of serving KFL&A and our new site in Kingston. We also let people know we were renaming and rebranding Pathways for Children and Youth. The new name and logo was kept under wraps by Board and staff and truly was a surprise.

We renamed Pathways, the Maltby Centre, in honour of JoAnne Maltby, our founding Director. The new logo is a bird poised in mid-flight.



# OPEN HOUSE

The bird symbol represents all stages of a child or youth's journey as they learn, grow and find possibilities for change.

Over 300 people attended the Open House, including all members of JoAnne's immediate family. As well, MPP Sophie Kiwala and Mayor Brian Paterson spoke. It was a wonderful celebration that will be remembered for many years to come.



# FINANCIAL SUMMARY

Summarized Statement of Revenues and Expenses  
for the Year Ended March 31, 2018

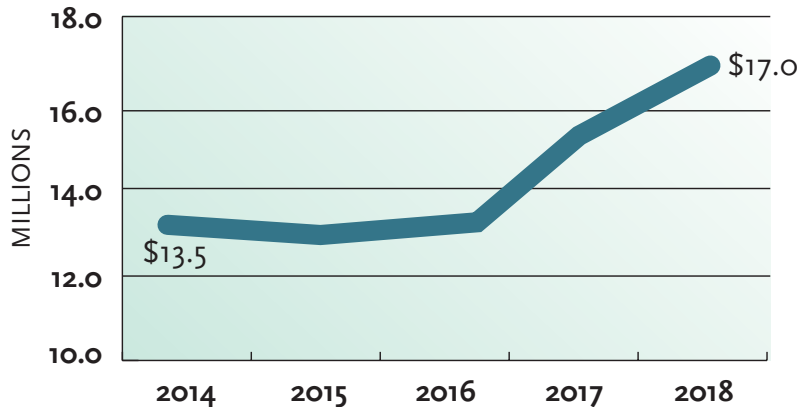
	2018	2017
<b>Revenues</b>		
Funding from the Ministry of Children & Youth Services	16,822,577	15,526,980
Investment and Other Revenue	180,717	187,719
<b>TOTAL</b>	<b>17,003,294</b>	<b>15,714,699</b>
<b>Expenses</b>		
Staffing, Travel, Training	10,605,051	9,905,807
Client Service	4,486,046	4,075,989
Occupancy	987,866	868,169
Office, IT, Miscellaneous	916,976	838,430
<b>TOTAL</b>	<b>16,995,939</b>	<b>15,688,395</b>
Excess (deficiency) of revenues over expenses for the year	7,355	26,304

120  
staff work  
at Maltby

Maltby Centre  
staff drove over  
360,000  
kms

6 service sites

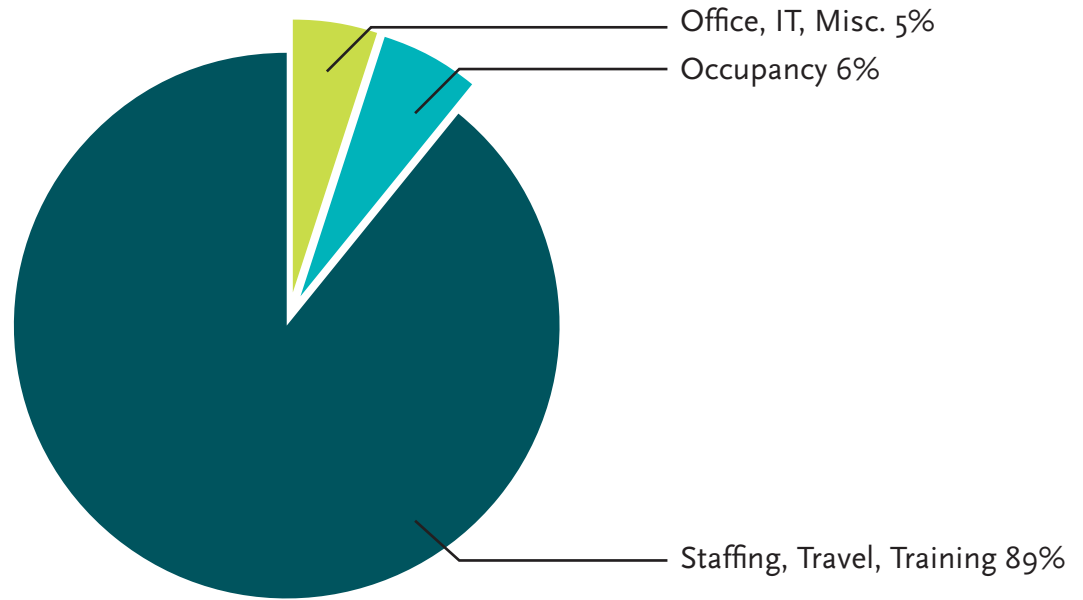
## REVENUES OVER TIME





# FINANCIAL SUMMARY

2018 Expenditures by Category



In 2018 we had  
**324** likes on  
Facebook

**\$64,000**  
invested in  
staff and Board  
training to  
enhance our  
capacity to  
provide service

Complete audited financial statements can be found on our web site - [maltbycentre.ca](http://maltbycentre.ca) or by request.

## THANK YOU TO OUR FUNDERS



Thank you also for the \$7,000 we received in support from individual donors in our community.

# OUR DEDICATED BOARD AND STAFF

We would like to take this opportunity to thank all Board members and staff for their dedication to Maltby Centre and to the children and families we serve.

We would also like to extend a special thank you to those staff who celebrated milestones with Maltby Centre of more than 10 years.

## 35 Years

Dan Coderre  
Mike Sherman

## 30 Years

Susan Emery  
Susan Hughes

## 20 Years

Sheryl Rathwell  
Kimberly Geoffrey

## 15 Years

Adrienne Nicholls  
Rose Bruce  
Erin Garvin  
Jeri Armstrong  
Nancy Seale  
Heather Martin  
Dave McRae

## 10 Years

Maxine Steinburg  
Naomi Marrast  
Meghann Woods-Reid  
Lee Anne Campbell  
Maria Diaz  
Alison MacLeod  
Bene Haley  
Chad Strom  
Sarah Lorocchio  
Janet Suds  
Grace Shaw

## BOARD MEMBERS

*President*

**Beth ten Hove**

*Vice-president*

**Mary Kloosterman**

*Treasurer*

**Lynlee George**

*Secretary*

**Glenda Christou**

*Director*

**Wendy Russell**

*Director*

**Mimi Clancey**

*Director*

**Chris Herron**

*Director*

**Rick Anderson**

*Director*

**Sheila Kingston**







### **KINGSTON**

31 Hyperion Court, Suite 100  
Kingston, Ontario K7K 7G3

### **AMHERSTVIEW**

18 Manitou Crescent West  
Unit 7, Loyalist Plaza  
Amherstview, Ontario K7N 1S3

### **NAPANEE**

99 Advance Avenue  
Napanea, Ontario K7R 3Y5

### **SYDENHAM**

2876 Campbell Road  
Harrowsmith, Ontario K0H 1V0

### **SHARBOT LAKE**

c/o The Child Centre  
1004 Art Duffy Road  
R.R. #1 Sharbot Lake, Ontario K0H 2P0

### **NORTHBROOK**

c/o Land O'Lakes Community Service  
12497A Highway 41, P.O. Box 92  
Northbrook, Ontario K0H 2G0

[www.maltbycentre.ca](http://www.maltbycentre.ca)